

CASE STUDY

Securian Financial and Empyrean help large apparel company minimize HR workload

About the client:

Retail Apparel Manufacturer

- · Women's clothing
- 10,500 employees
- 70+ countries
- \$11B in total assets as of 12/2024

An established and successful relationship with this large retailer allowed Empyrean to introduce Securian as a new carrier for life and supplemental health insurance when the need arose. The unique partnership allowed the client to quickly experience enhanced integrations, an advanced employee experience and reduced costs.

Client goals:



Reduce HR time on benefits



Reduce costs





Enhance enrollment experience



Key reasons the client moved their life and added supplemental health coverage

- Automated health & wellness payments
- Hosting EOI health questions directly on Empyrean's platform for seamless employee experience
- Employee engagement tools, like Benefit Scout®



Other reasons for winning

- Streamlined administration like an automated death claim file that eliminates HR involvement
- Robust plan analytics through Secure Insights®
- Strong relationship with benefit consultant

Benefits and outcomes:



- Increased supplemental life insurance participation by 4%
- Provided a 45% reduction on basic and 10% reduction on supplemental and life rates
- Included a bundling discount for supplemental health and life insurance
- Provided robust technology credits to offset switching costs
- No cost implementation



Securian Financial and Empyrean case study as of 03/2025

Benefit Scout is an educational tool designed to help you understand and make decisions about your employee benefits.

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